



Zipit app

What is Zipit?

Zipit is ChildLine's first ever app, available for Android, Apple and BlackBerry smartphones (and iPod touch). It's free to download

What does Zipit do?

Zipit helps you get flirty chat back on the right track. It's packed with killer comebacks and top tips to help you stay in control of your chat game.

- Save images onto your device and share them with your friends!
- Share images on Facebook, Twitter, BBM or via email
- Find out how to deal with a sexting crisis
- Get advice to help you flirt without failing
- Call ChildLine or save the number to your phone

You can also share images from Zipit through other apps like Whatsapp or Instagram, depending on what kind of phone you have and what apps you have on your phone.

- **Will I be charged to send a Zipit image in a message?**

Zipit is free to download, but if you send one of the images as a text with a picture (through MMS or Multimedia Message Service) you might be charged by your mobile provider. Have a look at your phone contract or the terms and conditions of Pay as You Go to make sure.

- **What if I don't have a smartphone?**

Good news! Lots of the images and advice will be made available on [ChildLine's Facebook page](#).

- **I can't download Zipit or it doesn't work on my phone**

If you can't download Zipit, you might not have enough room on your phone. You need about 9MB free, as it's full of images! You could try some spring cleaning of old apps you don't use any more and then try downloading it again.

Android

- Zipit is designed to work best on recent Android devices running the operating system Jelly Bean, but will work on older operating systems
- You will need to have some free space in your phone's external storage in order to save and share images

Apple

- Zipit is designed to work best on iOS 7. [Find out more about iOS 7 on the Apple website](#). You might have to clear some space on your phone before you can download it.
- Zipit will work on iOS 5 & 6 but you may not be able to share the pictures in all of the ways listed above.
- If you can't see the whole image when you've shared it, try tapping on the image and the whole image should then pop up.
- You can download Zipit to an iPod touch but you won't be able to text anyone from it.
- You might be able to get it to work on an iPad, but it wasn't designed to be used on one, so your mileage may vary.

BlackBerry

- Zipit is designed to work best on BlackBerry 10, but also works for 6 and 7.
- Some Blackberry smartphones won't let you send images by text from an app. With BlackBerry 6 & 7, you can save images to the phone to then share on social networks like Facebook and Twitter. You can not share directly from the app on to social networks.

If you have any trouble getting the app to work or any comments for us, please email help@nspcc.org.uk